



Alexa Terms and Conditions of Use ("Terms")

The Amazon Alexa Skill is provided by WD-40 Company Limited. By using the Amazon Alexa Skill you agree to these terms and conditions set out below (the "terms"). If you do not agree with these terms, you must not use the Amazon Alexa Skill.

Before using the Amazon Alexa Skill, please ensure that you have read and familiarised yourself with these Terms, and the 1001 Privacy Policy.

Terms and Conditions for Amazon Alexa Skill

1. Your use

If you do not comply, or if we reasonably suspect that you are not complying, with these terms, we may block your access (either temporarily or permanently) to the Amazon Alexa Skill.

2. Intellectual Property

All contents of the Amazon Alexa Skill, including any software, are protected by copyright, database right and other intellectual property rights. Nothing contained in these terms shall be construed as conferring any licence or right to use any trade mark, design right or copyright of ours or of any other third party.

You may not reproduce any part of the Amazon Alexa Skill in any form unless we agree in writing in advance, except as necessary to use the service in accordance with these terms.

3. Liability Disclaimer

While we try to ensure that all content provided by us is correct at the time of publication, no responsibility is accepted by us or on our behalf for any errors, omissions or inaccurate content on the Amazon Alexa Skill. If you believe that you have noticed an error, please write to us to let us know.

We cannot guarantee the availability of the Amazon Alexa Skill. As with any service over the Internet there are factors over which we have no control, for which we cannot accept liability. You agree that we may take the service offline where we consider that this is necessary for routine or emergency maintenance without liability to you.

To the extent permitted by law, we exclude all representations and warranties (whether express or implied by law), including the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy. We do not guarantee the timeliness, completeness or performance of the Amazon Alexa Skill or any of the content.

If you do not comply with these Terms, and we incur any costs, loss, claims, expenses and other liabilities which result from your non-compliance, including a resultant breach by us of our obligations to Amazon and/or Alexa, you agree to reimburse us for any such costs, loss, claims, expenses and other liabilities, including any legal costs involved with the defence of any claim brought against us due to your non-compliance with these Terms. This is in addition to any other specific remedies that we have in these Terms or under the law generally.

We hereby exclude any liability for any direct, indirect, or consequential loss or damage that you may incur in connection with your use or inability to use the Amazon Alexa Skill and/or Alexa, including, without limitation any damage to electronic devices, any liability for loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted office time and any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, whether foreseeable or not. However, nothing in these Terms excludes or limits our liability for personal injury or death caused by our negligence or for fraud.

Continued overleaf

WD-40 Limited is making the Amazon Alexa Skill available to Customers and it is possible that there may be viruses or malfunctions as part of this roll-out. In addition to the possibility that Alexa may mishear or misquote you, there is also a possibility that something might not work correctly, a virus may be introduced to your device, or damage may be caused to your device.

By obtaining the Amazon Alexa Skill, you agree to accept these above-mentioned risks. WD-40 Limited will not be responsible for any loss or damage caused by any viruses or other technologically harmful material that may infect your device equipment or programs, or for any loss or damage to any data or other proprietary material due to your use of the Amazon Alexa Skill or to your downloading of any software or data from the Amazon Alexa Skill.

4. Governing law, jurisdiction

Please note that these Terms and all claims relating to them, their subject matter and formation (whether contractual or non-contractual), are governed by English law. Both parties agree that the courts of England and Wales will have exclusive jurisdiction.

Our Amazon Alexa Skill

1. Your use of the Amazon Alexa Skill

We allow you the right to enable and use the Amazon Alexa Skill on your Amazon Alexa device to access the service in accordance with these terms and conditions.

You may not use the Amazon Alexa Skill for any purpose other than to access the service. You do not and will not own the Amazon Alexa Skill or any information that is provided to you through it or the service, but you may use these things in accordance with these terms and conditions.

The Amazon Alexa Skill is provided to you free of charge and on an 'as is' basis. We have tried to make sure that it will work on each compatible Amazon Alexa device, however, we do not promise that the Amazon Alexa Skill will be suitable for your needs, or that it will work accurately or in a particular way. All implied promises or warranties related to the Amazon Alexa Skill, and access to the service through it, are excluded.

Your rights under these Terms will automatically terminate without notice if you fail to comply with any of the Terms. In case of such termination, we may immediately revoke your access to the Amazon Alexa Skill. You must therefore immediately cease all activities authorised by these Terms, and you must immediately delete or remove the Amazon Alexa Skill from all devices, immediately destroy all copies of the Amazon Alexa Skill and any related documents in your possession, custody or control and certify to us that you have done so.

2. Support & Communications

If you have any queries or problems with the Amazon Alexa Skill, please look at our FAQs for answers to the most common questions we receive from users. If the FAQs do not assist, please contact us at: 1001alexaskill@wd40.co.uk

Please note that we may cease to operate and support the Amazon Alexa Skill at any time. If this happens, you will be unable to access the Services through the Amazon Alexa.

3. Updates & Availability

From time to time, we may issue updates to the Amazon Alexa Skill, these will automatically update on your Alexa device.

We are able to suspend access to the service through the Amazon Alexa Skill. We can do this for any reason but will usually only do so when carrying out maintenance on the Amazon Alexa Skill or the systems supporting it.

General Terms

We can transfer all or any of our rights and legal responsibilities under the Terms without your permission provided any warranties are not affected. Your rights and duties under the Terms apply only to you and cannot be transferred to any other person without our written permission.

If we don't enforce any part of these Terms at any time, this will not stop us from doing so in the future.

If any of these Terms are found not to be valid or cannot be enforced in full or in part, the rest of the Terms will continue to apply as normal.



1001

Your carpet's best friend